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### By Email Only

Claire Baker, MSP

Convener

Economy and Fair Work Committee

[economyandfairwork.committee@parliament.scot](mailto:economyandfairwork.committee@parliament.scot)

Your Ref: N/A

Our Ref: MC-06-2022

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Date: 01 June 2022

Dear Ms Baker

## REGISTERS OF SCOTLAND – EFW MONTHLY PROGRESS UPDATE

I am writing to provide the Economy and Fair Work Committee with an update on the work of Registers of Scotland (ROS) as part of the agreed monthly reporting.

### Key Performance Indicators

Our KPI progress is updated quarterly on our external website and the [end of March 2022 position](#) was shared with you in our last update.

### Monthly Updates

The two areas of RoS work that are reported on our external website on a monthly basis are, [the status of open casework](#)<sup>1</sup>, and our [delivering the benefits of a complete land register figures](#). I am pleased to provide links to the end of May 2022 position for both of these here.

The progress made on both of these aspects is on track with our KPI projections for the next quarter.

### Disposition Data

Further to my letter of 6 May 2022, I am providing an updated table at Annex A, which shows the latest figures for dispositions received, processed and outstanding by year and by Land Register county, as at the end of 30 May 2022. As usual, I must stress again the importance of remembering that the legal effect of registration backdates to the date when I received the application and that homeowners are not restricted from doing anything with their property whilst the application is outstanding. It is also possible for applicants to request to expedite their application where that is necessary.

<sup>1</sup> Open casework is a broader range of case types than dispositions (reported in more detail at Annex A), further details on other case types are available if required.

## **Other Key RoS Activities**

As the Committee will be aware, I publish a monthly newsletter for customers and stakeholders highlighting the key RoS developments. For ease, I attach a link to the [April](#) and [May](#) newsletters here for information.

I hope the Committee find this update useful. Please do not hesitate to contact me if you require anything further in relation to the information provided in this letter, or if there are other aspects of RoS work that you would like to receive monthly updates on.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Jennifer Henderson', written in a cursive style.

**JENNIFER HENDERSON**  
**Keeper of the Registers of Scotland**

## Annex A – Disposition Data

Create Year	Applications Received	Status		Percentage	
		Complete	Open	Complete	Open
2017	152,417	149,336	3,081	98%	2%
2018	146,211	134,550	11,661	92%	8%
2019	152,049	137,768	14,281	90%	10%
2020	122,423	106,843	15,580	87%	13%
2021	165,621	143,101	22,520	86%	14%
2022	57,881	43,683	14,198	81%	19%
<b>Grand Total</b>	<b>796,602</b>	<b>715,281</b>	<b>81,321</b>	<b>90%</b>	<b>10%</b>

County / Create Year	Applications Received	Status		Percentage	
		Complete	Open	Complete	Open
<b>Aberdeen (ABN)</b>	<b>55,545</b>	<b>48,588</b>	<b>6,957</b>	<b>87%</b>	<b>13%</b>
2017	10,482	10,186	296	97%	3%
2018	9,862	8,642	1,220	88%	12%
2019	10,448	9,187	1,261	88%	12%
2020	8,231	6,979	1,252	85%	15%
2021	12,110	10,328	1,782	85%	15%
2022	4,412	3,266	1,146	74%	26%
<b>Angus (ANG)</b>	<b>37,527</b>	<b>33,566</b>	<b>3,961</b>	<b>89%</b>	<b>11%</b>
2017	7,061	6,892	169	98%	2%
2018	6,776	6,176	600	91%	9%
2019	7,122	6,338	784	89%	11%
2020	5,730	5,027	703	88%	12%
2021	8,087	7,055	1,032	87%	13%
2022	2,751	2,078	673	76%	24%
<b>Argyll (ARG)</b>	<b>13,033</b>	<b>10,073</b>	<b>2,960</b>	<b>77%</b>	<b>23%</b>
2017	2,427	2,345	82	97%	3%
2018	2,356	1,877	479	80%	20%
2019	2,397	1,780	617	74%	26%
2020	1,950	1,327	623	68%	32%
2021	2,889	2,102	787	73%	27%
2022	1,014	642	372	63%	37%
<b>Ayr (AYR)</b>	<b>51,142</b>	<b>46,907</b>	<b>4,235</b>	<b>92%</b>	<b>8%</b>
2017	9,765	9,611	154	98%	2%
2018	9,401	8,785	616	93%	7%
2019	9,623	8,901	722	92%	8%
2020	8,038	7,132	906	89%	11%
2021	10,589	9,557	1,032	90%	10%
2022	3,726	2,921	805	78%	22%
<b>Berwick (BER)</b>	<b>4,318</b>	<b>3,454</b>	<b>864</b>	<b>80%</b>	<b>20%</b>
2017	890	829	61	93%	7%
2018	794	636	158	80%	20%

2019	748	568	180	76%	24%
2020	640	480	160	75%	25%
2021	965	745	220	77%	23%
2022	281	196	85	70%	30%
<b>Banff (BNF)</b>	<b>6,987</b>	<b>5,817</b>	<b>1,170</b>	<b>83%</b>	<b>17%</b>
2017	1,371	1,311	60	96%	4%
2018	1,206	1,000	206	83%	17%
2019	1,256	1,013	243	81%	19%
2020	1,081	839	242	78%	22%
2021	1,523	1,277	246	84%	16%
2022	550	377	173	69%	31%
<b>Bute (BUT)</b>	<b>3,426</b>	<b>2,836</b>	<b>590</b>	<b>83%</b>	<b>17%</b>
2017	645	621	24	96%	4%
2018	619	509	110	82%	18%
2019	642	510	132	79%	21%
2020	557	430	127	77%	23%
2021	714	573	141	80%	20%
2022	249	193	56	78%	22%
<b>Clackmannan (CLK)</b>	<b>6,777</b>	<b>6,285</b>	<b>492</b>	<b>93%</b>	<b>7%</b>
2017	1,321	1,292	29	98%	2%
2018	1,332	1,247	85	94%	6%
2019	1,238	1,175	63	95%	5%
2020	1,042	955	87	92%	8%
2021	1,304	1,181	123	91%	9%
2022	540	435	105	81%	19%
<b>Caithness (CTH)</b>	<b>3,975</b>	<b>3,324</b>	<b>651</b>	<b>84%</b>	<b>16%</b>
2017	761	729	32	96%	4%
2018	784	660	124	84%	16%
2019	733	615	118	84%	16%
2020	586	452	134	77%	23%
2021	801	656	145	82%	18%
2022	310	212	98	68%	32%
<b>Dumbarton (DMB)</b>	<b>30,142</b>	<b>28,544</b>	<b>1,598</b>	<b>95%</b>	<b>5%</b>
2017	5,786	5,673	113	98%	2%
2018	5,558	5,299	259	95%	5%
2019	6,191	5,865	326	95%	5%
2020	4,864	4,635	229	95%	5%
2021	5,772	5,442	330	94%	6%
2022	1,971	1,630	341	83%	17%
<b>Dumfries (DMF)</b>	<b>13,557</b>	<b>11,302</b>	<b>2,255</b>	<b>83%</b>	<b>17%</b>
2017	2,620	2,504	116	96%	4%
2018	2,494	2,172	322	87%	13%
2019	2,646	2,126	520	80%	20%
2020	2,056	1,598	458	78%	22%
2021	2,833	2,221	612	78%	22%
2022	908	681	227	75%	25%
<b>East Lothian (ELN)</b>	<b>12,458</b>	<b>10,931</b>	<b>1,527</b>	<b>88%</b>	<b>12%</b>
2017	2,349	2,302	47	98%	2%

2018	2,375	2,193	182	92%	8%
2019	2,512	2,284	228	91%	9%
2020	2,052	1,770	282	86%	14%
2021	2,403	1,907	496	79%	21%
2022	767	475	292	62%	38%
<b>Fife (FFE)</b>	<b>52,713</b>	<b>47,949</b>	<b>4,764</b>	<b>91%</b>	<b>9%</b>
2017	9,992	9,774	218	98%	2%
2018	9,781	9,098	683	93%	7%
2019	10,123	9,294	829	92%	8%
2020	8,264	7,368	896	89%	11%
2021	10,796	9,453	1,343	88%	12%
2022	3,757	2,962	795	79%	21%
<b>Glasgow (GLA)</b>	<b>86,400</b>	<b>82,267</b>	<b>4,133</b>	<b>95%</b>	<b>5%</b>
2017	16,903	16,686	217	99%	1%
2018	15,953	15,512	441	97%	3%
2019	16,398	15,873	525	97%	3%
2020	12,777	12,249	528	96%	4%
2021	18,401	16,997	1,404	92%	8%
2022	5,968	4,950	1,018	83%	17%
<b>Inverness (INV)</b>	<b>22,884</b>	<b>18,393</b>	<b>4,491</b>	<b>80%</b>	<b>20%</b>
2017	4,401	4,269	132	97%	3%
2018	4,180	3,528	652	84%	16%
2019	4,367	3,486	881	80%	20%
2020	3,446	2,526	920	73%	27%
2021	4,658	3,427	1,231	74%	26%
2022	1,832	1,157	675	63%	37%
<b>Kincardine (KNC)</b>	<b>11,699</b>	<b>9,973</b>	<b>1,726</b>	<b>85%</b>	<b>15%</b>
2017	2,160	2,119	41	98%	2%
2018	2,084	1,857	227	89%	11%
2019	2,142	1,802	340	84%	16%
2020	1,733	1,435	298	83%	17%
2021	2,615	2,098	517	80%	20%
2022	965	662	303	69%	31%
<b>Kinross (KNR)</b>	<b>2,568</b>	<b>2,040</b>	<b>528</b>	<b>79%</b>	<b>21%</b>
2017	443	425	18	96%	4%
2018	500	430	70	86%	14%
2019	551	444	107	81%	19%
2020	397	292	105	74%	26%
2021	515	371	144	72%	28%
2022	162	78	84	48%	52%
<b>Kirkcudbright (KRK)</b>	<b>5,832</b>	<b>4,502</b>	<b>1,330</b>	<b>77%</b>	<b>23%</b>
2017	999	954	45	95%	5%
2018	1,037	815	222	79%	21%
2019	1,070	808	262	76%	24%
2020	936	650	286	69%	31%
2021	1,310	967	343	74%	26%
2022	480	308	172	64%	36%
<b>Lanark (LAN)</b>	<b>83,631</b>	<b>77,597</b>	<b>6,034</b>	<b>93%</b>	<b>7%</b>

2017	15,553	15,174	379	98%	2%
2018	15,596	14,883	713	95%	5%
2019	16,509	15,619	890	95%	5%
2020	13,133	12,100	1,033	92%	8%
2021	16,730	15,016	1,714	90%	10%
2022	6,110	4,805	1,305	79%	21%
<b>Midlothian (MID)</b>	<b>103,831</b>	<b>95,558</b>	<b>8,273</b>	<b>92%</b>	<b>8%</b>
2017	20,213	20,065	148	99%	1%
2018	18,789	18,050	739	96%	4%
2019	19,852	18,752	1,100	94%	6%
2020	15,521	13,831	1,690	89%	11%
2021	21,971	19,251	2,720	88%	12%
2022	7,485	5,609	1,876	75%	25%
<b>Moray (MOR)</b>	<b>10,133</b>	<b>8,602</b>	<b>1,531</b>	<b>85%</b>	<b>15%</b>
2017	2,008	1,977	31	98%	2%
2018	1,814	1,568	246	86%	14%
2019	1,890	1,617	273	86%	14%
2020	1,561	1,258	303	81%	19%
2021	2,117	1,665	452	79%	21%
2022	743	517	226	70%	30%
<b>Nairn (NRN)</b>	<b>2,053</b>	<b>1,779</b>	<b>274</b>	<b>87%</b>	<b>13%</b>
2017	435	424	11	97%	3%
2018	406	375	31	92%	8%
2019	343	306	37	89%	11%
2020	324	254	70	78%	22%
2021	422	326	96	77%	23%
2022	123	94	29	76%	24%
<b>Orkney &amp; Zetland (OAZ)</b>	<b>8,094</b>	<b>6,021</b>	<b>2,073</b>	<b>74%</b>	<b>26%</b>
2017	1,632	1,600	32	98%	2%
2018	1,580	1,129	451	71%	29%
2019	1,535	1,072	463	70%	30%
2020	1,263	777	486	62%	38%
2021	1,530	1,080	450	71%	29%
2022	554	363	191	66%	34%
<b>Peebles (PBL)</b>	<b>3,587</b>	<b>3,015</b>	<b>572</b>	<b>84%</b>	<b>16%</b>
2017	695	657	38	95%	5%
2018	711	579	132	81%	19%
2019	591	501	90	85%	15%
2020	586	474	112	81%	19%
2021	729	606	123	83%	17%
2022	275	198	77	72%	28%
<b>Perth (PTH)</b>	<b>27,646</b>	<b>22,885</b>	<b>4,761</b>	<b>83%</b>	<b>17%</b>
2017	5,100	4,943	157	97%	3%
2018	5,027	4,275	752	85%	15%
2019	5,213	4,244	969	81%	19%
2020	4,321	3,341	980	77%	23%
2021	6,038	4,738	1,300	78%	22%
2022	1,947	1,344	603	69%	31%

<b>Renfrew (REN)</b>		<b>50,809</b>	<b>47,625</b>	<b>3,184</b>	<b>94%</b>	<b>6%</b>
2017		9,428	9,340	88	99%	1%
2018		9,244	8,994	250	97%	3%
2019		9,744	9,307	437	96%	4%
2020		8,003	7,448	555	93%	7%
2021		10,546	9,594	952	91%	9%
2022		3,844	2,942	902	77%	23%
<b>Ross &amp; Cromarty (ROS)</b>		<b>12,580</b>	<b>9,844</b>	<b>2,736</b>	<b>78%</b>	<b>22%</b>
2017		2,395	2,329	66	97%	3%
2018		2,331	1,793	538	77%	23%
2019		2,295	1,775	520	77%	23%
2020		1,944	1,337	607	69%	31%
2021		2,705	1,996	709	74%	26%
2022		910	614	296	67%	33%
<b>Roxburgh (ROX)</b>		<b>8,211</b>	<b>6,900</b>	<b>1,311</b>	<b>84%</b>	<b>16%</b>
2017		1,622	1,578	44	97%	3%
2018		1,523	1,272	251	84%	16%
2019		1,524	1,248	276	82%	18%
2020		1,277	1,042	235	82%	18%
2021		1,651	1,304	347	79%	21%
2022		614	456	158	74%	26%
<b>Seabed (SEA)</b>		<b>18</b>	<b>8</b>	<b>10</b>	<b>44%</b>	<b>56%</b>
2017		1	1	0	100%	0%
2018		2	1	1	50%	50%
2019		9	5	4	56%	44%
2020		2	0	2	0%	100%
2021		4	1	3	25%	75%
2022		0	0	0	0%	0%
<b>Selkirk (SEL)</b>		<b>3,238</b>	<b>2,798</b>	<b>440</b>	<b>86%</b>	<b>14%</b>
2017		612	599	13	98%	2%
2018		588	508	80	86%	14%
2019		562	466	96	83%	17%
2020		529	457	72	86%	14%
2021		698	588	110	84%	16%
2022		249	180	69	72%	28%
<b>Stirling (STG)</b>		<b>32,475</b>	<b>29,708</b>	<b>2,767</b>	<b>91%</b>	<b>9%</b>
2017		6,459	6,359	100	98%	2%
2018		6,153	5,767	386	94%	6%
2019		6,163	5,732	431	93%	7%
2020		5,037	4,491	546	89%	11%
2021		6,354	5,602	752	88%	12%
2022		2,309	1,757	552	76%	24%
<b>Sutherland (STH)</b>		<b>2,974</b>	<b>2,215</b>	<b>759</b>	<b>74%</b>	<b>26%</b>
2017		516	486	30	94%	6%
2018		531	387	144	73%	27%
2019		623	457	166	73%	27%
2020		452	306	146	68%	32%
2021		577	419	158	73%	27%

2022	275	160	115	58%	42%
<b>Wigtown (WGN)</b>	<b>4,171</b>	<b>3,487</b>	<b>684</b>	<b>84%</b>	<b>16%</b>
2017	772	743	29	96%	4%
2018	733	607	126	83%	17%
2019	786	654	132	83%	17%
2020	615	465	150	76%	24%
2021	928	764	164	82%	18%
2022	337	254	83	75%	25%
<b>West Lothian (WLN)</b>	<b>22,168</b>	<b>20,488</b>	<b>1,680</b>	<b>92%</b>	<b>8%</b>
2017	4,600	4,539	61	99%	1%
2018	4,091	3,926	165	96%	4%
2019	4,203	3,944	259	94%	6%
2020	3,475	3,118	357	90%	10%
2021	4,336	3,794	542	88%	13%
2022	1,463	1,167	296	80%	20%
<b>Grand Total</b>	<b>796,602</b>	<b>715,281</b>	<b>81,321</b>	<b>90%</b>	<b>10%</b>